Framing your Farming Story



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FRAMING YOUR FARMING STORY

Values and mindset

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Question

 As a dairy farmer, what is your most important strategic asset as a dairy farmer?



"If people believe they share values with a company, they will stay loyal to the brand."

Howard Shultz CEO, Starbucks









INTEGRITY

WE CARE

35



Our challenge...

- Only as good as the worst farmer on the worst day
- Can't 'circle the wagons' any more
- Clash between what the industry says and does
- Intention is different to action
- Everything is a fight!





Dairy is being targeted...

- Environmental concerns
 - Climate change
 - Water quality
 - Pollution
- Animal welfare concerns
 - Veganism
 - Animal activists
- Local concerns
 - Scale of dairy operations





Question

 Who is responsible for promoting and defending dairy?



What needs to happen...

- A new culture is required
- Outward-looking, not defensive
- 'Thank a farmer' must go!
- Two ears, one mouth
- Transparent, driving agenda for change
- Promote good, protect against bad



Look through a consumer's eyes

- Be conscious of your agricultural background/ knowledge
- Run a mental 'non-agricultural' check
- What are your values?
- Does your practice stand scrutiny?





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Own your future...

- Be market focused
- Be proactive
- Be clear on values and align with customers
- Look after your reputation
- Listen and adapt innovation is everyone's responsibility
- Don't be Kodak!



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