

# LEADERSHIP & MANAGEMENT TRAINING?



## Effective Communication

**WHAT IS IT?** 2.5 hours virtual training delivered via Zoom & designed for the leaders of farm businesses of all sizes

### WHY ATTEND?

Effective communication both internally with family and team members and externally with your milk buyer, suppliers or key stakeholders can have a huge impact on the success of a business. This training is designed to help you further develop your communication skills to support the success of your business (and reduce the headaches associated with poor communication!).

This training is CPD and will attract Dairy Pro points and should be recorded on your training record to meet the requirements of your milk buyer and Red Tractor. For TSDG members this is worth 2 QVIS points under the Service section.

### WHEN?

**WEDNESDAY MARCH 3 10:00am to 12:30pm**

### WHAT'S THE PRICE?

£150 + vat per person.

### WHAT WILL THE OUTCOME BE?

By the end of the training, you will:

- ✓ Understand the communication chain & how to use it
- ✓ Have identified your own communication preference
- ✓ Be able to recognise the communication preferences of others
- ✓ Know the difference between good and bad communication
- ✓ Have tools to help you improve communication in your business



### WHAT TO DO NEXT?

Places are limited so please book early by contacting the enquiries team .

**[enquiries@kiteconsulting.com](mailto:enquiries@kiteconsulting.com) or call on 01902 851007**